

The Mayflower Medical Practice

Purpose of Statement

1. To provide a high standard of medical care, to be committed to the needs of our patient population and continue to maintain a high quality of care through effective collaboration and teamwork
2. To show our patients courtesy and respect at all times irrespective of ethnic origin, religious belief, personal attributes or the nature of the health problem
3. To understand and meet the needs of our patients, involve them in decision making about their treatment and care and encourage them to participate fully
4. To promote good health and well being to our patients through education and information
5. To involve other professionals in the care of our patients where it is the patients best interests, i.e. referrals for specialist care and advice
6. To ensure that all members of the team have the right skills, support and training to carry out their duties competently and they have opportunities to discuss and learn from problems or issues that arise at any time.
7. To safeguard children and vulnerable adults, by ensuring that all staff receive appropriate training
8. To provide safe, effective health primary care services in a responsive way
9. To have zero tolerance of all forms of abuse.